

Extended Warranty Program

Protect your technology with these great Extended Warranty plans from Allworx!

The Allworx Extended Warranty plans enhance the service levels provided under the Allworx standard warranty from one to **five years** and are available for the following products:

- Allworx 10x System (single & mirror drive)
- Allworx 24x Mirror Drive System
- Allworx 24x Single Drive System
- Allworx 6x System
- Allworx 6x External USB Hard Drive
- Allworx Px 6/2 Port Expander
- Allworx 9112 and 9102 Phones
- Allworx 9212 and 9202 Phones

- Buy from your Distributor or Allworx directly
- Buy within 3 months (90 days) of when you purchased the Allworx equipment

Why an Extended Warranty contract?

Today customers, more than ever, are reliant on their telecommunications and computer equipment to help run their businesses. Our extended warranty covers you from any unexpected equipment issues and replacement expenses. Having Allworx Extended Warranty gives you the extra added security and option to include as a part of your value added services.

Peace of Mind Benefits

All of our extended warranties include FREE one-way delivery via UPS Ground shipping for the LIFE of the contract! You can even take advantage of our Advanced Replacement Option and have a unit shipped out overnight for a small fee.

Why not lock into today's lower rates and protect yourself from tomorrow's rising repair costs?

A common misconception is that by waiting to purchase extended coverage, you will get coverage for a longer time. But, much like life insurance where costs rise as we age, the cost for any kind of warranty will rise as the equipment ages. To make sure you are offered the longest terms for the lowest rates, the Allworx Extended Warranty **must** be purchased within 3 months (90 Days) of your initial purchase of the Allworx equipment.



[More Details...](#)

Extended Warranty Program

Pricing:

Product	Reseller Price	Catalog #
Allworx 10x System (single & Mirror Drive)	\$400.00	8320059
Allworx 24x Mirrored Drive system	\$400.00	8320056
Allworx 24x Single Drive System	\$300.00	8320055
Allworx 6x system	\$100.00	8320054
Allworx 6x External USB Hard Drive	\$15.00	8320053
Allworx Px 6/2 Port Expander	\$100.00	8320060
Allworx 9112 Phone	\$16.00	8320051
Allworx 9102 Phone	\$14.00	8320052
Allworx 9212 Phone	\$16.00	8320058
Allworx 9202 Phone	\$14.00	8320057

How to Order:

Call your favorite Distributor and order Extended Warranty when you place your order for Allworx equipment. If not, you have 90 days from your original order date to add Extended Warranty. If your Distributor doesn't offer Allworx Extended Warranty simply go to the Allworx Reseller Portal (www.allworx.com > select "Login"). Extended Warranty is found under both the "Products" and "Reseller Programs" sections:

1. Enter appropriate contact information
2. Enter serial numbers for the systems and products that extended warranties are being purchased for.
3. Complete the credit card authorization form and fax back to Allworx. Allworx accepts Visa, MasterCard or American Express.
4. An Allworx representative will follow up with you to complete your order.



Terms of Limited Extended Warranty:

- 1.1. Allworx warrants to the Reseller that the Products will be free from defects in materials and workmanship under normal use for a period of 48 months starting on the date of expiration of the 1 year standard manufacturer's warranty. Allworx does not warrant that the Products will meet Resellers' or end users' requirements or that the operation of the Products will be uninterrupted or error-free.
- 1.2. This limited warranty is limited to repair or replacement, at Allworx' option, with reasonable promptness after its being returned to Allworx with transportation charges prepaid. This limited warranty does not extend to any Product which in the reasonable judgment of Allworx, has been subject to neglect, improper installation, accident or acts of nature nor does it extend to any Product which has been repaired or altered by other than an Allworx authorized representative. Also excluded is all cords and cordage.
- 1.3. EXCEPT AS STATED ABOVE, THE PRODUCTS ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE REMEDIES PROVIDED HEREIN ARE EXCLUSIVE AND IN LIEU OF ANY OTHER RIGHTS OR REMEDIES. IN NO EVENT WILL ALLWORX BE LIABLE FOR ANY DAMAGES, INCLUDING, WITHOUT LIMITATION, INCIDENTAL AND CONSEQUENTIAL DAMAGES AND DAMAGES FOR LOST DATA OR PROFITS ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCT, EVEN IF ALLWORX HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL ALLWORX'S LIABILITY FOR ANY REASON WHATSOEVER EXCEED THE AMOUNTS PAID BY RESELLER FOR THE PRODUCTS.
- 1.4. ALL CLAIMS OF ANY TYPE BY PURCHASER AGAINST ALLWORX MUST BE BROUGHT WITHIN THE APPLICABLE STATUTE OF LIMITATIONS OR BE FOREVER BARRED.
- 1.5. THE REMEDIES EXPRESSED IN THIS CONTRACT ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE.
- 1.6. THE WARRANTIES SET FORTH IN THIS AGREEMENT AND THE REPAIR AND REPLACEMENT OF ANY PRODUCTS APPLY TO THE RETURN OF GOODS UNDER THE REPAIR AND REPLACEMENT POLICIES IN PLACE AT ALLWORX AT THE TIME. THEY ARE ALSO APPLICABLE TO RESELLER PROVIDED THE RESELLER HAS MADE ACCOUNT ARRANGEMENTS WITH ALLWORX FOR SUCH REPAIR AND REPLACEMENT ACTIVITIES AND IS NOT DELINQUENT IN ANY MANNER WITH RESPECT TO PAYMENT AND RETURN POLICIES IN EFFECT.